

# Front of House Staff & Online Order Representative

Part-time. Working Days- Wednesday, Thursday & Saturday

Wellington Brewery- Guelph, ON

Wellington Brewery is Canada's oldest independently owned microbrewery. Based in Guelph, Ontario, we craft our award-winning beers in small batches using the freshest all-natural ingredients. As an independent and locally owned brewery, we take pride in being an active member of the community, taking part in countless events and supporting charitable causes. We believe that beer is best when it's fresh and made in our community.

We have a fun and inclusive work environment that encourages staff to learn about craft beer through staff samplings and beer events. We also offer some pretty great job perks including a bi-weekly beer allotment. Our brewery team is a close-knit family and we regularly host company lunches and gatherings.

## About the Job:

- Keen eye for hospitality services, needs and optimal Taproom and Retail presentation
- Maintaining taproom and retail store inventory levels
- Maintain a welcoming, educational and inviting experience in the taproom and retail store
- Deliver amazing customer experience to our customers
- Partner with the Marketing team to increase foot traffic, profitability and smart initiatives and programming that are aligned with Wellington's brand strategy
- Maintain taproom point-of-sale system, updating menus, sales lists and sales reporting
- Book and manage on-site events, private parties and tour groups
- Monitoring and general upkeep of taproom and retail store equipment and assets
- Preparation, fulfilling and execution of online orders including communication with third party distribution companies.

## The ideal candidate will have:

- Must have relevant experience- minimum 2 years in hospitality, ideally in a Brewery or working with alcohol
- A post-secondary education in Hospitality is an asset
- Any level of Prud'homme or Cicerone beer training would be considered an asset
- Availability to work weekends, evenings, holidays and shift coverage
- Proven history of leadership, self-starting and possess strong problem-solving skills
- Knowledge and passion for great beer and providing great service
- Smart Serve certification
- Food Handlers certification is an asset
- Able to stand for long periods of time
- Ability to lift a 75lb keg without difficulty

We appreciate all applications, however only those selected for an interview will be contacted. Please submit a resume and cover letter to [hire@wellingtonbrewery.ca](mailto:hire@wellingtonbrewery.ca).

*Wellington Brewery is an equal opportunity employer. We promise to consider all qualified applicants for employment without regard to race, colour, religion, sex, national origin, age, disability, or any other legally protected rights. We will attempt to provide accessibility accommodation during the recruitment process, please just let us know and we will make sure your needs are met.*